



## Quality Policy

InterMotive Vehicle Controls, Inc. is a leading designer and manufacturer of custom electronic control systems for the work truck, transit, emergency response, RV and personal use markets.

Our Quality Policy is defined and driven by the following management principles and actions:

- Build a mutually profitable relationship with our direct and indirect customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well;
- Achieve our commitments for quality, cost and delivery;
- Enhance the use of a process approach and risk-based thinking;
- Drive continual improvement and innovation based on efficient business processes, well-defined measurements, best practices and customer surveys;
- Development of staff competencies, empowerment and accountability and the demonstration of strong top management involvement and commitment.

This policy will be communicated to all personnel and organizations working for, or on our behalf. All personnel are expected to assist in the implementation of this policy.

This policy will be reviewed annually by Top Management, and where deemed necessary, will be amended and re-issued.

This policy is available to interested parties on InterMotive Inc.'s website.

A handwritten signature in black ink, appearing to read "Carl E. Wacker".

**Carl Wacker, President**