

March 23, 2020

RE: COVID-19 Update

To our valued customers:

The emergence of the coronavirus (COVID-19) has caused much uncertainty. InterMotive has taken proactive steps to address concerns and ensure the smooth continuity of business operations. We intend to remain open and operating in full manufacturing mode.

Preventative measures:

At all our facilities, we have increased our sanitary efforts to maintain a healthy environment adhering closely to those guidelines provided by the CDC. We have also cancelled travel plans for the next few weeks to help minimize any possible exposure. Meetings will take place via web or phone conferencing and visitors will be restricted. In addition, we are having a daily COVID-19 update meeting with our management team to discuss the everchanging landscape of today.

Essential business:

InterMotive, as a supplier, is essential in providing products to allow buses, ambulances, fire trucks, law enforcement, public transit and work truck upfitters to continue building their products. As a result, our facilities will remain open during the COVID-19 pandemic until further notice.

What you can do:

We request your assistance in keeping production running efficiently. Understanding and estimating potential supply chain hiccups is key to all our success. We have requested from our suppliers to contact us if there are any delays or anticipated delays on materials. We will continue to manufacture what is needed while also protecting the health of our employees.

If your company is planning on closing, [please let us know](#) so we don't ship product to a temporarily closed door. InterMotive is closely monitoring the situation and we will do all we can to help keep our employees, customers and partners safe.

Regards,

Gregory E. Schafer, P.E.
President, InterMotive Vehicle Controls